

Quality Manuel NICOMATIC France and NICOMATIC Israël

Scope and exclusion

To improve overall customer satisfaction and performance, NICOMATIC has implemented a quality management system that meets the requirements of the standards:

ISO 9001 Quality Management System – Requirements

EN 9100 Quality Management System – Aerospace Series

This system covers all the activities of NICOMATIC France and NICOMATIC Israël, which is decline in 3 sites :

Nicomatic France – Bons en Chablais (central function) "Design, development, manufacturing and marketing of connectors, harnessing, sub-system and metal dome switches for harsh environment".

NWE – Saint Cergues : Design, development, manufacturing and marketing of connectors, harnessing, sub-system and metal dome switches for harsh environment.

Nicomatic Israël : "Trading of connectors, harnessing, sub-system and metal dome switches for harsh environment for the local market".

Nicomatic is in a LEXOR progress process for EXcellence ORganisational (Lean management) reinforcing its commitment to excellence.

Exclusion: NICOMATIC does not exclude any chapter of EN 9100:2018.

Company Presentation and Certificates available at www.nicomatic.com

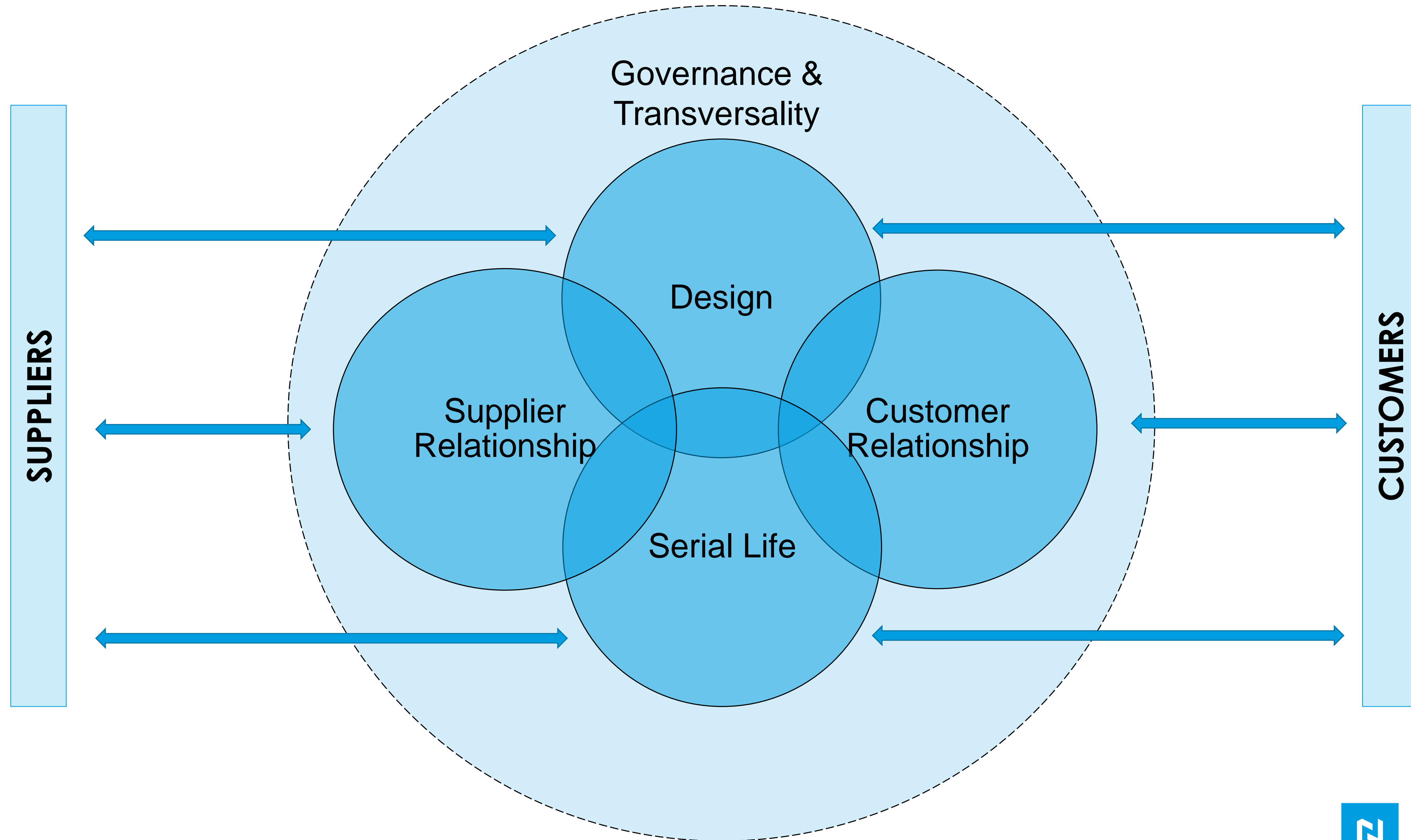
Quality Management System (QMS)

The QMS processes are described in the process sheets:

- PR01 – Process Serial Life
- PR02 – Process Design
- PR03 – Process Governance & Transversality
- PR04 – Process Customer Relationship
- PR05 – Process Supplier Relationship

Their operating efficiency and performance are assessed through process reviews and management review.

Cartography



Presentation of Nicomatic France & Israël

NICOMATIC France and Israël consists of 3 entities spread over 3 sites:

Entity in Bons en Chablais

Nicomatic Connect :

- Governance & Transversality
- Supplier relationship
- Serial Life
- Design
- Customer Relationship
- Design

173 Rue des Fougères, 74890
Bons-en-Chablais, FRANCE

Entity in St Cergues

NWE - Nicomatic Western Europe :

- Design
- Serial Life

108 Rte des Voirons, 74140
Saint-Cergues, FRANCE

Entity in Israël

NICOMATIC ELECTRONICS LTD - Nicomatic Israël

- Customer Relationship

1 Lishansky STR, P.O BOX 5006,
75150 Rishon Lezion, ISRAEL

Steering of the processes

The management of the NICOMATIC France and Israël processes is defined as follows:

Processes	Steering
Governance & Transversality	Connect
Supplier Relationship	Connect
Serial Life	Connect and NWE
Design	NWE
Customer Relationship	NWE and Nicomatic CONNECT and Nicomatic ISRAEL

Management responsibilities are detailed in the SMQ Responsibility and Implementation Chart.

Responsibility and authority

The Quality System Manager is the management representative for the quality system management and :

- Ensures the integrity of the QMS when planning and implementing changes to the QMS;
- Reports to Management on QMS performance and opportunities for improvement;
- Ensures awareness of client requirements is encouraged at all levels.

It has organizational independence and free access to management to resolve quality management issues.



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